

MAYBRAYS

RADIATORS

HEATED TOWEL RAIL GENERAL INFORMATION

THANK YOU FOR PURCHASING A MAYBRAYS RADIATORS BRASS HANDMADE TOWEL RAIL
IF YOU NEED ANY FURTHER INFORMATION, PLEASE CONTACT US VIA OUR WEBSITE www.maybrays.co.uk

INSPECTION - Please report any discrepancies before installation

Every effort has been taken to ensure that your product is delivered complete and without damage. Your product is thoroughly inspected before being packaged and dispatched. However, your product may have been damaged during transit. For this reason, upon delivery it is important that you inspect the product and notify us of any damage immediately. Failure to do so may invalidate your warranty.

DO NOT INSTALL A PRODUCT THAT IS RECEIVED DAMAGED

No warranty costs will be considered for the product or labour relating to the installation of a damaged product.

PROFESSIONAL INSTALLATION

Installation of our products should always be carried out by an experienced and fully qualified plumber and/or electrician who are a member of a recognised association. They should be installed correctly and in accordance with all local water regulations.

COMPATABILITY

Please note that all central heating systems where our products are installed should contain a corrosion inhibitor and that our products are not suitable for systems where a water softener is installed. Any heated towel rails featuring a steel column radiator should not be installed on a hot water system.

LOCATION

When choosing a location for the towel warmer ensure there is sufficient clearance to doors and shower cubicles etc. Always ensure that the mounting surface is load-bearing and a suitable structure to accept the product weight. For electric products, please refer to the "Bathroom Zone Guide" document supplied.

SAFE OPERATING TEMPERATURE

To prevent the risk of burns we recommend that the water temperature within the towel rail is between 40° C and 66° C. Exceeding this will result in the burn hazard.

WARRANTY

Your product is guaranteed against faulty manufacture and materials for a period of five years from delivery date, with the exception of electric elements on dual fuel and electric products that are guaranteed for 12 months. Warranty is subject to correct installation and maintenance and is limited to the product only, not to installation and removal costs.

PRODUCT CARE

To retain the appearance of your towel rail please refer to "Product Cleaning & Aftercare" document supplied.